



Since 18th July 2011 PT. Pandu Selamat Utama has been committed to running a documented management system conforming with the requirement of ISO 9001 : 2008. To implement the system, we had a Kick-Off Meeting with many of our employees on 23rd August 2011 when all attendees signed their commitment to our ISO 9001 system.

Implementation was only possible after establishing a management system that conformed to the requirements of ISO 9001. Since March 2011 Pak Ronel, as Management Representative (MR) and Ratna Palupi as Document Control have worked with each department and with our external ISO consultant Pak Yuda Emanuel to update our existing procedures and supporting documents as well as creating new ones. This long and detailed work was concluded with the signing of all procedures by each department Leader, Management Representative and Managing Director.

We have also had training for Internal Audit, which is required under ISO 9001, and now have the following certified auditors: Pak Ronel, Pak Yudean, Ibu Diah, Pak Tubagus, Pak Kelly and Ibu Ratna. Our first internal audit was conducted on 26 October 2011 by Pak Ronel and the audit team which included Pak Tubagus, Pak Kelly and Ibu Ratna.

ISOQAR was selected by Pandu Selamat Utama as our ISO 9001 certification body. The certification process involved the Stage 1 External Audit on 9th November 2011 and the Stage 2 External Audit on 22nd-23rd November 2011 which were conducted by the ISOQAR auditors Pak Rudy Palilingan and Pak Achrar Karim. The long awaited day of ISO 9001 certification was reached on 9th December 2011 when the Certificate of Registration from ISOQAR was issued by Pak Rudy Palilingan to PT. Pandu Selamat Utama and Pak Peter Glenn DeVries. The Certificate No: 9719-001 has an initial registration date of 7 December 2011 with Expiry Date on 7 December 2014. Each year Pandu Selamat Utama will have a compliance audit to maintain the certification.

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